"Focus on clarifying what is being observed, felt and needed rather than on diagnosing and judging."

—ROSENBERG

An effective Communication Toolkit for Translators & Interpreters

Are you sometimes unsure of how to maintain your professional relationships under stress?

or

Are you worried about how you what you say isn't quite what you mean?

YOU WILL

- learn about the key features of the
 Communication Toolkit, and the 3 applications of the
 Toolkit for Translators and Interpreters.
- experience the toolkit in action,
- observe the power of empathetic listening

Come along to our workshop introducing a communication framework based on feelings and needs. The course is tailored to Translators and Interpreters who desire resilience in the face of difficult interactions while building and maintaining safe and trusted relationships with employers and clients. We offer a toolkit which offers a successful and more compassionate way to communicate. You'll be introduced to the framework and get to observe it in action. Enjoy a fun and easy going experience, where you'll get a feel for: saying what you feel and need without blame or judgement; listening deeply with insight and empathy; and understanding more about yourself.

FOR MORE INFO & BOOKINGS

Phone +61 413 324 325

Email <u>elizabeth@coaching2clarity.com</u>
COACHING

TO CLARITY

WHEN

This is a 90 workshop, held on a Wednesday afternoon from 3.30-5pm during school term.

WHERE

online via Zoom, using interactive role play activities in pairs, groups and as a learning community.

COST

\$100 per person, with 15% early bird discount up to 7 days before the workshop start date.

FACILITATOR

Dr. Elizabeth Thomson

"I discovered that through skilled communication, we as humans have a chance to reconnect and care for each other through empathy and love."

— male student

"I really loved your take on compassionate communication and language interpretation. You were very personable and made me feel very relaxed as a participant. I really loved listening to you. Such a great course, Elizabeth"

— female student